

DMV Food Truck Association

No-Show and Cancellation Policies

The following policies are designed to increase opportunities for members by having fair and clear expectations and consequences. These policies also insure that the association maintains good relationships with partners who provide opportunities for members.

No-Show Policy

If you do not show up for your scheduled vending gig or cancel within 2 hours without notifying the Association Manager, you will not be refunded the vending fee price and you will be charged an additional no show fee of \$25. You will not be able to vend in any Association event until the \$25 no show fee is paid in full.

Cancellation Policy

If you must cancel a vending gig, you are required to let the Association Manager know at least 48 hours before the gig.

- If you cancel with more than 48 hours before the vending gig, you will be refunded the full vending fee minus 10%, which will be used to cover the Association's processing and management costs.
- If you cancel with less than 48 hours notice before the vending gig, you will be not be refunded the vending fee. No exceptions.

Repeated No-Shows and Cancellations

If you cancel within 48 hours of an event and/or are a no-show twice for a designated location, you will not be allowed to vend at that location again for the season. Exceptions are at the discretion of the property manager or event organizer, not the Association.

Weather Conditions

The above mentioned policies apply to events that are listed as "rain or shine." When you sign up for a "rain or shine" event, you are committing to attend regardless of the weather, unless you are notified by the Association Manager that the vending gig is canceled.